Like most Washington state agencies, your SEBB My Account is managed through SecureAccess Washington (SAW). If you do not already have a SAW account, you will need to create one to be able to access your SEBB My Account. If you do not know your username, password, or have access to your MFA choice, you will need to “Get Help” from the SAW help desk, not your district benefits administrator.

If you are unable to log in to your SAW account, please reach out to the Secure Access Washington (SAW) help desk at: 855-682-0785, Monday-Friday from 8AM-4PM.

After you are logged in to your SAW account you will need to complete the Subscriber Verification Steps. Make sure to there is NOT a space after your “Subscriber last name.” If you do not know the answer to your security questions, your benefit administrator can disassociate your SEBB My Account, and then you will need to log back in to re-claim it. For the SEBB My Account Terms of Use, you need to scroll through terms to the end to get the option to progress on.